



ANSWERS

1. At the beginning of each rental an authorisation hold will be taken off your credit card. The authorisation amount is reserved or held, they are not debited. You will not be able to use the funds until after the vehicle is returned. When the rental is closed off the authorisation hold is released and cost of the rental is debited to your credit card. The funds will be released within 4 working days from closing off the rental however, the timing of releasing the authorisation funds is dependent on the bank.

2. When another person is driving the vehicle besides the renter, a charge is applicable to each additional driver, per rental. The additional driver must meet the minimum license requirements. The additional driver must be added on the rental agreement and produce their drivers license at the counter.

3. You will receive the vehicle with a full tank of fuel. Budget will refuel the vehicle on return and you will be charged the applicable amount to refuel the vehicle.

4. You can return the vehicle to a different location to where you picked up the vehicle. A one way fee may be charged based on the distance of the two branches.

5. As a Budget customer, you receive a 29 minute grace period. This is the period of grace that is allowed after the agreed return time of the vehicle, with the understanding that 24 hours is one rental day. If the vehicle is returned after the grace period, a full day will be charged.

6. Budget offers a choice of either limited or super waivers to reduce the liability for your protection in the event of accidental damage or theft to the vehicle.

Liability refers to the maximum amount the customer is responsible for in the event of accident, windscreen/tyre damage or theft. The amounts will reflect on the rental agreement according to the rate and waiver option chosen. Limited and super waiver options are available. Limited waiver will incur a higher liability and super waiver will incur a lower liability.

7. Before driving off and when returning, always check the vehicle for damages.

8. You need a valid, unendorsed drivers licence that must have been in effect for a minimum of 1 year. The minimum age for rental is 18 years.